GAS

WEMDR NATIONAL ENERGY RULES NAVIGATOR

PROVISION	TOPIC	STAKEHOLDERS	DECISION TYPES	WHO IS IN CHARGE
Part 12A 119Y–119ZA	CONNECTION DISPUTE	Retail customer Real estate developer Distributor AER	**AER determination** **Other resolution** eg. ombudsman	AER
Part 19 218 & 226–227	UNINTENDED SCHEDULING RESULT	Market participant AEMO	**Compensation determined under DRP**	AEMO
Part 19 229	INJECTION ALLOCATIONS	Affected participants AEMO	**DRP** Gas allocation quanity determination	AEMO WEMDRA
Part 19 237	PARTICIPANT COMPENSATION CLAIMS	Registered participants AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine compensation	WEMDRA
Part 19 248	SETTLEMENT QUERIES AND DISPUTES	Market participants AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine claim for loss	AEMO WEMDRA
Part 19 314	METERING DATA VALIDATION AND SUBSTITUTION	Service provider Registered participant AEMO	**Stage 1: AEMO** Validate, substitute and inform **Stage 2: AEMO** Notice of claim submitted to AEMO **Stage 3: DRP** Determine claim for loss	AEMO WEMDRA
Part 19 344	INTERVENTION CLAIMS	Service provider Registered participant AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine claim for loss	AEMO WEMDRA
Part 19 350	ADMINISTERED PRICE CAP	Registered participants AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine claim for loss	AEMO WEMDRA
Part 20 433	ADMINISTERED MARKET STATES	Trading participants STTM distributor STTM facility operators Allocation agents AEMO	**DRP** Determination of claim for loss	AEMO
Part 20 454–455	SCHEDULING ERRORS (COMPENSATION)	Trading participants STTM distributor STTM facility operators Allocation agents AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine claim for loss	AEMO WEMDRA
Part 20 465	CLAIMS RELATED TO ADMINISTERED MARKET STATES	Trading participants AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine claim for loss	WEMDRA
Part 20 472	SETTLEMENT QUERIES AND DISPUTES	Trading participants AEMO	**AEMO** Reasonable endeavours to resolve	AEMO
Part 21 510	DISPUTED STATEMENTS OF CHARGES	Distributor Retailer	**DRP**	WEMDRA
Part 23 563–581 & 582–584	ACCESS DISPUTES (PIPELINE SERVICE)	Affected parties Service provider Prospective user	**Negotiation or Arbitration** Final and binding decision by Commercial Arbitrator	AER
Part 24 640	AMENDMENT OF FACILITY AGREEMENTS	Parties to agreement	**Expert determination**	WEMDRA
Part 25 660	ACCESS DISPUTES (PIPELINE SERVICE)	Auction participant AEMO	**Stage 1: AEMO** Notice of claim submitted to AEMO **Stage 2: DRP** Determine claim for loss	WEMDRA
Part 25 669	SETTLEMENT QUERIES AND DISPUTES	Auction participant AEMO	**Stage 1: Parties** Notice of discrepancy **Stage 2: Notice** Notice raised within 90 days **Stage 3: DRP** Determine claim for loss	WEMDRA
Part 15C 135F–135JC	INTERPRETATION OF THE RULES OR WHERE THERE'S A CONTRACTUAL AGREEMENT	Registered Participants Service provider Trading participants Retailer AER AEMO	**Stage 1: WEMDRA** • Dispute resolution process • Non-binding **Stage 2: Panel** • Dispute resolution panel (135HD) • Binding decision	WEMDRA

NOTES & GLOSSARY

Affected participants
See definition contained in associated part of the rules.

Registered participants
A person defined in Part 15C of the National Gas Rules.

WEMDRA
Wholesale Energy Market Dispute Resolution Adviser established in Chapter 8.

DRP
Dispute Resolution Process established under Rule 135H.

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